

## **Quality Policy**

We at **SmitTech** (SmitTech FZC located at Q3-068, SAIF Zone, Sharjah, UAE & SmitTech Industrial Plant Equipment Trading LLC located at 1814, Churchill Tower 1, Business Bay, Dubai, UAE) are committed to implement and continually improve Management System designed to comply with the requirements of ISO 9001:2015.

We will establish quality objectives for our business and review the performance against those objectives.

**SmitTech** focuses on achieving the customer satisfaction by;

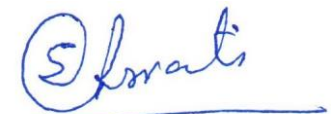
- ✓ Committing to continuously improve the system in order to achieve quality of our products & services.
- ✓ Complying with applicable legal & statutory requirements.
- ✓ Ensure cost effectiveness and timely delivery to meet client requirements.
- ✓ Providing growth oriented work environment to our employees.
- ✓ Continual improvement by focusing on system, process and people by implementing and maintaining the Quality Management System.

This policy is communicated to all our employees in the organization and it will be reviewed annually for the continual improvement of Quality Management System.

The **Managing Directors** are responsible for the implementation of this policy throughout the organization effectively.



**Rakesh Surti**  
**Managing Director**



**Sheetal Surati**  
**Managing Director**

Date: 2nd May, 2023